

October 17th, 2023

Dear Valued perma Customers and Partners,

We are excited to share some significant news with you - H-T-L perma USA LP has completed our greenfield factory construction and is moving to a new, state-of-the-art facility to serve you - our Partners - even better in the future. This move represents a key milestone in our commitment to delivering exceptional products and services to our markets in the entire Americas region and specifically the United States.

Our move is scheduled to start on **Monday, November 6th, 2023**, and **we kindly request your support and understanding during the next few weeks after our move-in date**. We anticipate no **production interruption** during our office move as we have prepared a solid move-in and production ramp-up plan to cater to each of our customers' needs. Nevertheless, we kindly request your patience in advance as we navigate the move in process to our new building.

Our new office address effective November 6th, 2023 is as per below:

**10333 Westlake Drive
Charlotte, NC 28273**



Our new location is designed to enhance our operational capabilities, allowing us to continue providing you with excellent service and products.

What this means for you:

- **Continued Service:** We are dedicated to ensuring that your experience with perma USA remains seamless during this transition. Our commitment to serving you remains unchanged.
- **Improved Efficiency:** The new facility will enable us to streamline our operations, resulting in even more efficient order processing and delivery.
- **Exciting Opportunities:** As we grow, there will be more opportunities to collaborate and serve you better. We are excited about the potential for new products and services that this move brings.

Your loyalty and support have been instrumental in our success, and we are grateful for your continued partnership.

If you have any questions or need further information, please do not hesitate to contact us at (704) 944 7540 before or during the move process.

We look forward to serving you from our new facility and continuing to meet your needs with excellence.

Sincerely,

A handwritten signature in blue ink, appearing to read 'J. Kiesel', is written over a light blue horizontal line.

Johannes Kiesel
President & CEO
H-T-L perma USA LP